Lawn Care Team Member

Joe Cappel Lawn & Landscape is looking for a highly self-motivated and extremely responsible individual with leadership and decision-making abilities to join our team in the position of Lawn Care Team Member. If you love the great outdoors, take pride in your work, and desire to make people happy with the professional quality of your service, we would like you to join our team. We have provided lawn and landscaping services in the Greater Cincinnati area for over 20 years. We require a person who can represent our tradition of providing quality service to our residential, HOA, commercial, and municipal clients.

Requirements and Qualifications:

- 1. 18 years of age.
- 2. Drug free.
- 3. Valid Driver's License preferred.
- 4. Excellent work attendance history.
- 5. Positive attitude, and good work ethic.
- 6. Good communication skills.
- 7. Customer service oriented.
- 8. Experience operating commercial lawn equipment preferred.

Pay:

1. \$11.00 - \$15.00 per hour, based on experience.

Job Responsibilities:

- 1. Perform you Lawn Mowing duties in a capacity that enables us to be as productive, efficient, and profitable as possible, always keeping in mind that the quality of our work is the reason we retain existing (and acquire new) clients.
- 2. Areas in which you will be involved daily include but are not limited to:
 - Communication Be able to communicate in professional manner with clients, fellow employees, and management.
 - Customer Relations Communicating effectively and honestly with clients to ensure smooth operations and their satisfaction. Handle any client complaint within your department with empathy and positive remedy, making sure that customer is happy.
 - Performance Carry out your job duties on a daily basis while following operational safety procedures.
 - Preparation Making sure your equipment is maintained and ready to use on a daily basis, sharpening blades, checking oil, and routine maintenance.
- 3. Be a Team Player Understand that working in a small business means everyone is a team player and must fill different roles. In addition to your "Regular Job Responsibilities", you will probably need to help in the landscaping division, maintain equipment, work on greenhouse projects, etc. when necessary.